



ADVANCE AUTOMATION SDN BHD

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Quality Policy

Advance Automation Sdn Bhd is committed to the production and delivery of quality products for our customers. It is only by delivering products that exceed the customer's expectations that we can retain customers and achieve our mission statement. We will only deliver the highest quality goods to our customers – we will deliver goods that don't come back to customers who do.

PRINCIPLES

The assurance of quality is fundamental to all the work carried out by Advance Automation Sdn Bhd so as to provide products and services that give total customer satisfaction and exceed expectations. The long term commercial success and profitability of the company depends on the pricing, quality and delivery of products to exceed the needs and expectations of the customers.

It is therefore, the established policy of Advance Automation Sdn Bhd to provide customers with products that are fit for the purpose they were produced are delivered in conformance with the procedures and instructions detailed in the company's Quality Systems Manual.

It is also Advance Automation Sdn Bhd policy to establish and maintain an effective and efficient quality system planned and developed to meet the requirements of the company and which satisfies the requirements of BS EN ISO 9001: 2000 Quality System Management standard.

To ensure that products meet the standards demanded by the customer, Advance Automation Sdn Bhd maintains an effective Quality Management system based on BS EN ISO 9001: 2000. The objectives of the quality system are:

- To reduce waste, reduce quality costs and continuously improve the quality of products and services.
- To provide evidence that material and customer services conform to the specified requirements.
- To ensure that the customer's requirements are defined and satisfied at all times.

The company ensures that all personnel are fully acquainted with this Quality Policy and objectives through on-going training and education at all levels.

Advance Automation Sdn Bhd Management

MOHD NAZIF HJ PAYAH
Director



JEFFRY HJ NOR
Director

CJ TIONG
Technical Manager